



**To All Families of St John The Baptist Primary School Koo Wee Rup,**

As your school's uniform supplier, we would like to welcome you to our Beleza Pakenham store!

**Your uniform will be available in-store and online from  
January 2<sup>nd</sup>, 2025.**

**LOCATION**

**Beleza Pakenham Store**

7/99 Bald Hill Rd,  
Pakenham VIC 3810

**OPENING HOURS**

**Monday – Friday: 9:00am to 5:00pm**

**Saturday: 10:00am to 1:00pm**

**Sunday: CLOSED**

**Phone:**

**(03) 5941 4989**

We have attached some useful information with regards to uniform purchases with Beleza School Uniforms.

Your family is welcome to join our Beleza School Uniform Membership, where you'll receive **5% off your purchases** in-store all year round.

We look forward to meeting you all soon!

Warmest Regards,

*Beleza Team*



## RETAIL STORE PAKENHAM

### GENERAL ENQUIRIES

For all general enquiries of uniform items, please contact our Beleza Pakenham Store and our friendly Beleza Staff will assist you with any enquiry you may have.

### LAY-BYS

Lay-bys are welcome all year round. 10% deposit is required. Available in-store only.

### WARRANTY AND REPAIRS

Products appearing to be faulty should be returned to the Beleza Store with proof of purchase. Items have a warranty of up to 6 months (except school bag zips have 12 months warranty). Please note all warranty and repairs will be assessed by Beleza Head Office.

### EXCHANGES

All uniform items can be exchanged within 4 weeks of purchase if it is brand new with all price tags attached. This must be presented with the proof of purchase.

### DISCOUNTS (RETAIL STORE ONLY)

Membership discount:

- 5% off all purchases, all year round

### BELEZA VOUCHERS

Vouchers can be redeemed either online or in-store.

## ONLINE STORE 24/7

[beleza.com.au/online-store](https://beleza.com.au/online-store)

All uniform items are available for purchase on our online store 24/7.

### ONLINE SHIPPING

- Order processing time can vary between 1 - 7 days
- Sent via Australia Post
- Flat rate of \$10 standard postage
- Free shipping over \$100

### EXCHANGES/REPAIRS FOR ONLINE ORDERS

All exchanges and repairs can be processed using one of the below:

1. In our retail stores
2. Can be posted back at customers expense to Head Office.

All repairs will be assessed at our Head Office.